

CallCatcher®

The ultimate solution for professional long-term voice recording and monitoring



The CallCatcher

This advanced voice recorder stores all (or a selection of) the telephone conversations made. These voice recordings are enriched with CLI / DDI number information and other Call Detail Records.

Voice recordings can be searched for, played back and provided with additional comments using the included client software applications. Locally or over the corporate LAN.

This outstanding product can be connected easily and fully transparently to the CO lines of any PBX using a T-splitter. Internal digital extension lines of most PBX systems are supported as well.

Protect your Position.....

Record Telephone Calls

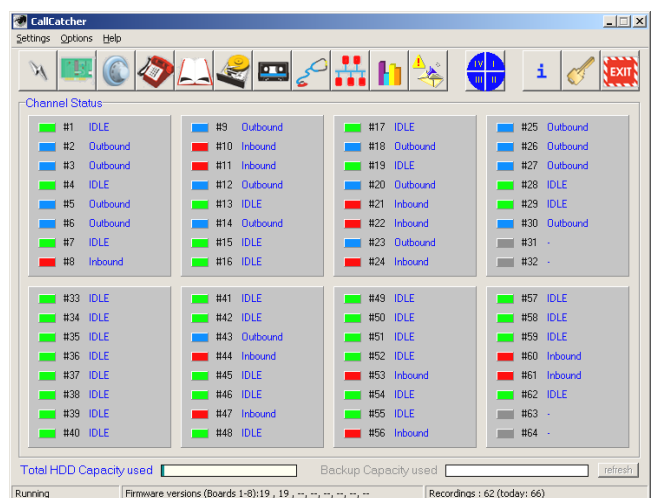
This is an important issue for most private and public companies, service providers, call centres, public safety/health organizations, banks/stock-brokers and government agencies. A number of reasons why to choose long-term voice recording:

- Security
- Record verbal agreements; prevent disputes
- Quality and efficiency improvements
- Follow-up information; support written notes

CallCatcher meets all your requirements

This comprehensive voice recorder has numerous unique features, including superior sound quality (also when using speech compression). Because of its modular architecture it can be expanded easily and therefore preserves your investment.

The CallCatcher can be integrated with your corporate LAN without the need of additional investments. Obviously the CallCatcher can be used equally well as a stand-alone voice recorder.



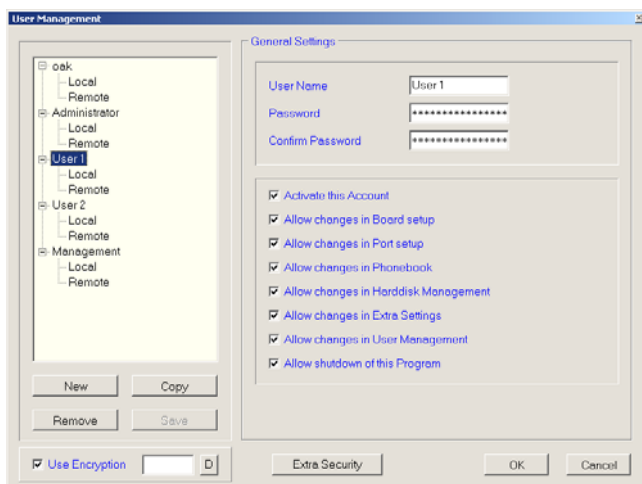
Ease of use

New users can learn quickly how to use the intuitive windows interface of the CallCatcher. Authorized users will appreciate the easy to use advanced configuration controls and searching capabilities.

Searching, playback and managing your voice recordings can be done locally on the CallCatcher and over the corporate LAN or internet using CallPlayer and CallLive client software applications. You will find the recordings you're looking for....Quickly and Easily.

Security and access control

You can decide which persons will have access from which predefined networked PC to certain facilities of the CallCatcher. Advanced user management defines who is allowed to playback or manage certain recordings.




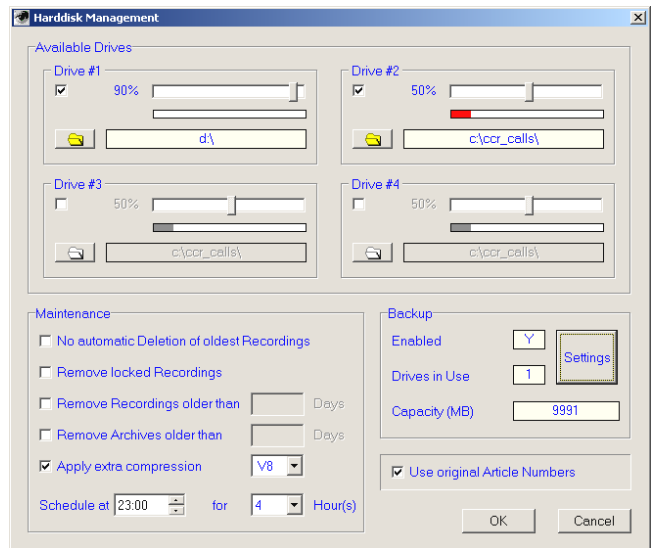
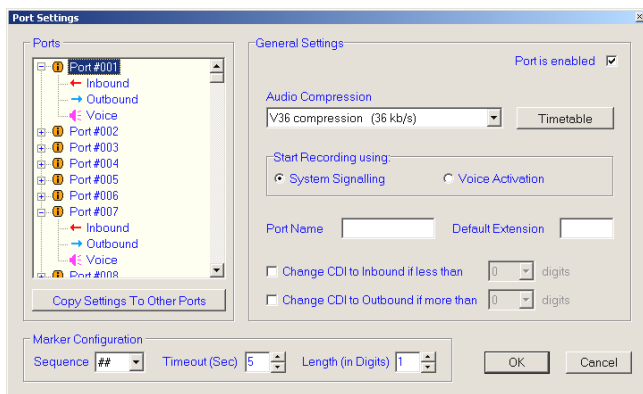
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Features

- Easy to install and to configure
- Connects to CO lines or internal extension lines
- Analogue and ISDN-2 / ISDN-30 CO interfaces
- Analogue and Digital PBX line interfaces
- Scalable from 4 to 256 channels
- High performance encryption and compression
- 275 hour / Gbyte (200 Gb HDD = 55.000 hour)
- E-mail alarming facilities
- Advanced user-management and security
- Powerful search capabilities
- Built-in backup scheduler
- Backup possible to CD/DVD/DAT/Tape/LAN
- 19" industrial rack
- CE en FCC compliance
- Excellent price / performance ratio ! 

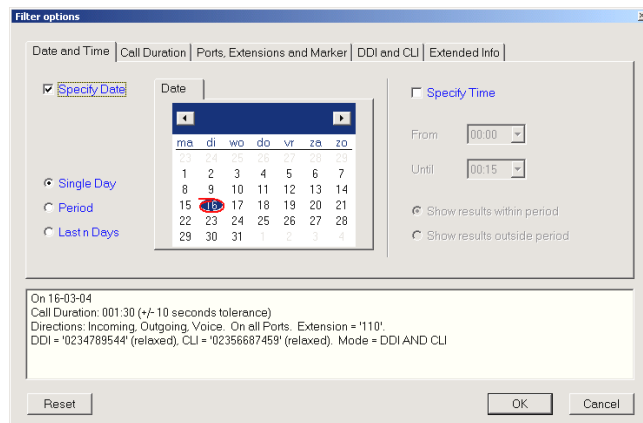


Modular architecture

Because of its modular design the CallCatcher is available in various mixed configurations. Ranging from 4 analogue lines to 240 lines of Primary Rate ISDN (ISDN-30) in a single industrial Windows-2000/XP/2003 PC. There is no limit on the number of CallCatcher systems that can be used on a single site.

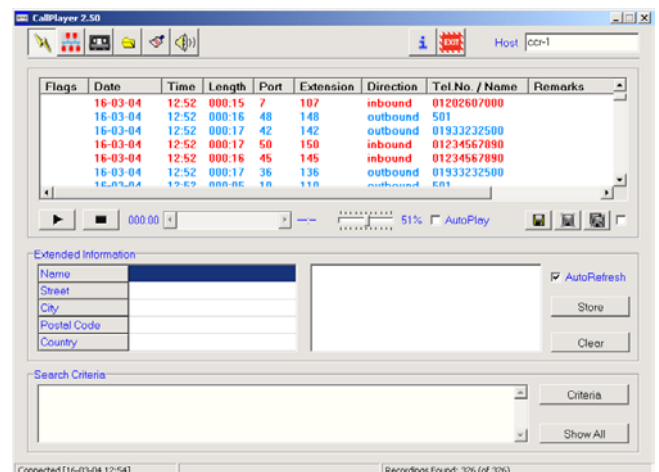
CallCatcher Server

The CallCatcher server application is the core of the voice recorder. It monitors the speech and signalling (like CLI and DDI) on the telephone lines and stores these on the harddrive. Files are stored in a secure encrypted format in which all Call Detail Records are included as well. A selection can be made from 64, 36, 16, or 8kbit/s speech compression of excellent quality. These encrypted and optionally compressed recordings can be exported to standard .WAV or .MP3 files.



CallCatcher Clients

CallCatcher client software applications like CallPlayer, CallLive and CallExport allow the user from anywhere on the LAN to listen in real-time to conversations, search for recordings, export to and add comments to recordings.



If required the CallLink client application can provide additional call details (extension numbers) to the recordings for various brands and types of PBX by integrating their SMDR information.